

P.O. Box 725557 Berkley, MI 48072-5557 Phone: 248-582-8000 Fax: 248-809-2463 www.actionmetals.biz

Introduction

Action Metals is a distributor of flat-rolled prime and secondary steel products. We are located in Southeast, Michigan and serve the needs of a broad customer base.

Action Metals, Incorporated is a Michigan corporation established in 1987 with Mark Denney the President and CEO responsible for all operations.

Mission Statement and Quality Policy

Action Metals, Incorporated is committed to understanding and meeting the quality needs and expectations of all our customers, both prime and secondary users, each with their own requirements.

As President of Action Metals, Inc., I affirm this commitment, and have established a comprehensive quality assurance system which will allow our company to meet all of the requirements of the ISO 9001 quality assurance standards. Our quality assurance system concentrates on providing:

- defect-free products and services to our customers
- timely delivery
- continuous improvement to all aspects of our quality system
- competitive pricing for products and services
- responsiveness to the changing dynamics of the metals industry

The team at Action Metals will adhere to the spirit and intent of this firm's quality policy, with objectives for each defined process as well as the directives of the quality assurance manual and its supporting documentation. We will strive to ensure that customer satisfaction is fully achieved.

Mark S. Denney, President Date: 08/05/2015

FM 0.01 Revision date: 08/05/2015 Approved by: MSD

Certificate US11/81911

The management system of

Action Metals Inc.

25901 W.Ten Mile Road, Suite 220 Southfield, MI 48034, United States

has been assessed and certified as meeting the requirements of

ISO 9001:2015

For the following activities:

Sales, processing and distribution of steel.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization

This certificate is valid from 18 March 2017 until 18 March 2020 and remains valid subject to satisfactory surveillance audits.

Recertification audit due a minimum of 60 days before the expiration date.

Issue 4: 12 March 2017. Certified since March 2011.

The audit leading to this certificate commenced on 26/01/2017
Previous issue certificate validity date was until 18/03/2017

Authorized by:

Ralph McLouth
Vice President of Accreditation, North America
SGS North America, Inc.
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This certificate remains the property of SGS and shall be returned upon request

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